

Privacy Policy & Terms of Use

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This document has two parts. The **Privacy Policy** explains what personal information Pixzest collects through www.pixzest.com, why, and what you can do about it. The **Terms of Use** set out the rules for using the website. If anything here is unclear, write to us at info@pixzest.com.

Part 1 — Privacy Policy

1. Who we are

Pixzest (“Pixzest”, “we”, “us”) is a software, data and design studio based in Bengaluru, Karnataka, India. We are responsible for the personal information collected through www.pixzest.com (the “website”). You can reach us about anything in this policy at info@pixzest.com.

2. What we collect

Information you give us. When you use the contact form we collect your name, your email address, your company or brand if you give it, the kind of work you need, an approximate budget if you choose to state one, and whatever you write in your message. If you email us, we receive your email address and the contents of your email. If you write to us about a role, we receive whatever you send with your application, such as a CV or portfolio.

Where your enquiry came from. When you submit the contact form, it also tells us which page of the website you were on before the form, the first page you visited, the website that referred you if there was one (its name only), and the role you chose if you pressed Apply on the careers page. We use this to understand what your enquiry is about. It is noted in your browser's session storage while you browse, is sent to us only if you submit the form, and is cleared when you close the tab.

Chat messages. The website offers a chat window. If you use it, the messages you type and any contact details you provide in them are processed by the third-party service that provides the chat on our behalf.

Technical information. Like most websites, the servers that host this one record basic request information: your IP address, browser type, the pages requested, and the date and time. This is used to deliver the website and keep it secure.

A preference stored on your device. If you switch between the light and dark theme, your choice is saved in your browser's local storage so the website looks the same on your next visit. It stays on your device and is not sent to us.

What we do not use. At the effective date of this policy, the website sets no advertising cookies and runs no analytics or cross-site tracking. If that changes, we will update this policy before it does.

3. How we use it

- To reply to your enquiry and to understand and scope the work you are asking about.
- To take the steps you ask for before entering into an agreement with us, and to carry out that agreement.
- To consider you for a role, if you have applied for one.
- To run, protect and improve the website.
- To meet our legal obligations and to establish or defend legal claims.

We do not sell personal information, and we do not use it for automated decisions that have a legal or similarly significant effect on you.

4. Our legal grounds

We handle personal information in line with the data-protection law that applies to it, including India's Digital Personal Data Protection Act, 2023 and, where they apply to you, the EU and UK General Data Protection Regulations. Depending on the situation, we rely on your consent (for example, when you send us an enquiry), on the need to take steps at your request before a contract or to perform one, on our legitimate interest in running and securing our business and website, or on a legal obligation.

5. Who we share it with

We share personal information only with:

- service providers who work on our behalf and under our instructions, such as the companies that host the website, provide the chat window and carry our email;
- professional advisers, where we need their advice; and
- courts, regulators or law-enforcement bodies, where the law requires it.

6. Transfers between countries

We are based in India and our service providers may store or process information in other countries. Where information is transferred across borders, we take the steps the applicable law requires to keep it protected.

7. How long we keep it

We keep personal information for no longer than we need it for the purposes above — to answer you, to do the work, to keep the records the law requires — and then delete it or make it anonymous. You can ask us to delete your information sooner (see section 9).

8. Security

We use reasonable technical and organisational measures to protect personal information against loss, misuse and unauthorised access. No method of transmission or storage is completely secure, so we cannot guarantee absolute security; if you have reason to think your information is at risk, please tell us straight away.

9. Your choices and rights

Subject to the law that applies to you, you may ask us to confirm whether we hold information about you, to give you a copy of it, to correct or update it, or to erase it; you may withdraw a consent you have given; and you may object to, or ask us to restrict, how we use it. To do any of these, or to raise a concern or grievance, write to info@pixzest.com. We will respond within the time the law allows. If you are not satisfied with our response, you may complain to the data-protection authority in your country.

10. Children

The website is meant for businesses and professionals. It is not directed at children, and we do not knowingly collect personal information from anyone under 18.

11. Links to other websites

The website links to other sites, including those of our clients. We are not responsible for how those sites handle personal information; their own policies apply.

12. Changes to this policy

We may update this policy from time to time. The current version is always the one linked from the foot of the website, and its effective date is shown at the top.

Part 2 — Terms of Use

1. Using this website

These terms apply to your use of www.pixzest.com. By using the website you agree to them. If you do not agree, please do not use the website.

2. Acceptable use

You may use the website for lawful purposes only. You must not attempt to gain unauthorised access to it or to the systems behind it, interfere with its operation, introduce malicious code, collect data from it by automated means in a way that burdens it, or use it to send unlawful, misleading or harmful material.

3. Intellectual property

The website and its contents — text, design, graphics, code, and the Pixzest name and marks — belong to Pixzest or its licensors and are protected by intellectual-property law. You may view the website and share links to it, and you may quote short extracts with attribution. You may not otherwise copy, republish or exploit its contents without our written permission. The names, logos and trade marks of our clients and of other companies shown on the website belong to their respective owners.

4. Information on the website

The website describes our services and our work in general terms. It is provided for information only and is not an offer capable of acceptance, nor professional advice for your particular circumstances. We take care to keep it accurate and current, but we do not promise that it is complete or free of errors, and we may change it at any time.

5. Working with us

Any services we provide are governed by a separate written agreement between you and Pixzest, not by these terms. Nothing on the website commits either of us to an engagement until such an agreement is signed.

6. What you send us

Please do not send us confidential or proprietary information through the contact form or chat until we have agreed in writing how it will be handled. Personal information you send us is handled as described in the Privacy Policy above.

7. Links to other websites

Links to third-party websites are provided for convenience. We do not control those websites and are not responsible for their content or availability.

8. Disclaimer

The website is provided “as is” and “as available”. To the fullest extent the law permits, we exclude all warranties, express or implied, about the website, including that it will be uninterrupted, secure or free of errors.

9. Limitation of liability

To the fullest extent the law permits, Pixzest is not liable for any indirect, incidental or consequential loss, or for any loss of profit, revenue, data or goodwill, arising from your use of, or inability to use, the website. Nothing in these terms excludes or limits liability that cannot be excluded or limited by law.

10. Governing law

These terms are governed by the laws of India. The courts at Bengaluru, Karnataka have exclusive jurisdiction over any dispute arising from them or from your use of the website, subject to any mandatory rights you have under the law of the country where you live.

11. Changes to these terms

We may update these terms from time to time. The current version is always the one linked from the foot of the website. By continuing to use the website after a change takes effect, you accept the updated terms.

12. Contact

Questions about these terms or the Privacy Policy: info@pixzest.com.

Pixzest, Bengaluru, Karnataka, India.